

German/US Expert Meeting

IT Security Association Germany (TeleTrust) in cooperation with FIDO Alliance

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FIDO Alliance Update

Andrew Shikiar, Executive Director & CEO, FIDO Alliance

David Turner, Sr. Director of Technical Standards, FIDO Alliance

What *is* the FIDO Alliance?



We are a global tech consortium
standardizing password-free sign-ins

Backed by global tech leaders













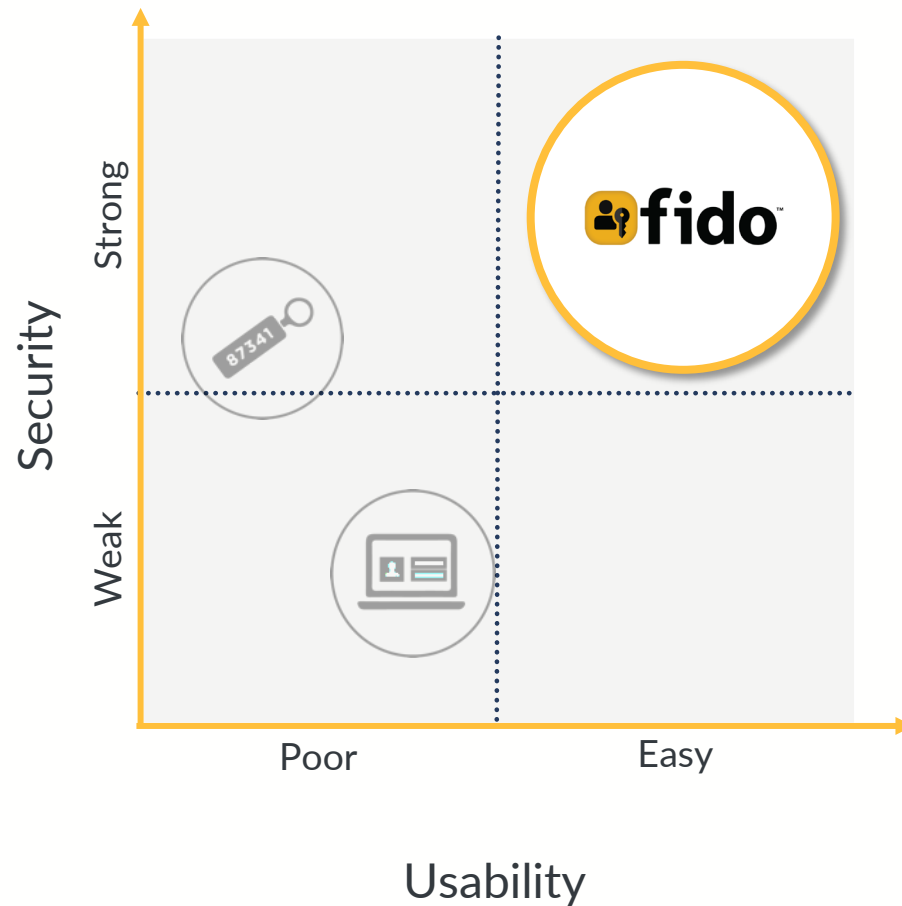
+ Sponsor members

+ Associate members

+ Liaison members

+ Government members

FIDO since 2013: Simpler and stronger



=

Open standards for simpler,
stronger authentication using
public key cryptography

Single Gesture
Possession-based
Phishing-resistant
Authentication

The very positives ...

1 Increase the security of consumer two-factor authentication

2 Offer phishing-resistant multi-factor authentication in a single authenticator

3 Provide great alternative to traditional smart card deployments in high-risk environments

But challenges for scale

1

Inconvenience of physical security keys

2

Challenges with embedded authenticators as a second factor

3

Higher barrier to adoption for users who don't (want to) use two-factor authentication at all, and are stuck with passwords

The foundation of authentication is fundamentally flawed

When our primary factor is **passwords**...

81%

of hacking-related breaches
are caused by weak or stolen
passwords
(Ping Identity)

43%

Gave up on a purchase because
they forgot their password
(FIDO Alliance)

76%

Rise in direct financial loss from
successful phishing attacks
from 2022-2023
(Proofpoint)

64%

either use weak passwords or repeat
variations of passwords
(Keeper)

Easily phished or socially engineered, difficult to use and maintain

Layering on does not work

...then our additional layers – while well-intended and necessary – are there to cover up password problems

Brace for more phishing, scams, data breaches, APT attacks in APAC 2024



Data breach cost Latitude \$76 million: Cyber attack on Australian company Latitude Financial saw the personal data of up to 14 million customers stolen.



The art of MFA Bypass: How attackers regularly beat two-factor authentication



Phishing Attacks Rise Sharply in Southeast Asia: Kaspersky Detects Over 43M Email-Based Phishing Attacks Across Region in 2022



Often still phishable, socially engineered, difficult to use and maintain

Generative AI adds fuel to the phishing fire

1265%

Rise in malicious phishing emails since Q4 2022
(Slashnext)

967%

Rise in credential phishing in particular since Q4 2022
(Slashnext)

54%

Of consumers have noticed phishing messages become more sophisticated in last 60 days (FIDO Alliance)

A fundamental pivot is needed..:

What if we could replace the outdated legacy model of “password + something else” and could replace it with a single factor that was much more secure – and easier to use?

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What if we could replace the outdated legacy model of “password + something else” and could replace it with a single factor that was much more secure – and easier to use?

If phishing is now the primary threat - a single phishing-resistant authenticator is more valuable (in most cases) than two factors which are both easily phished.

Enter: Synced passkeys

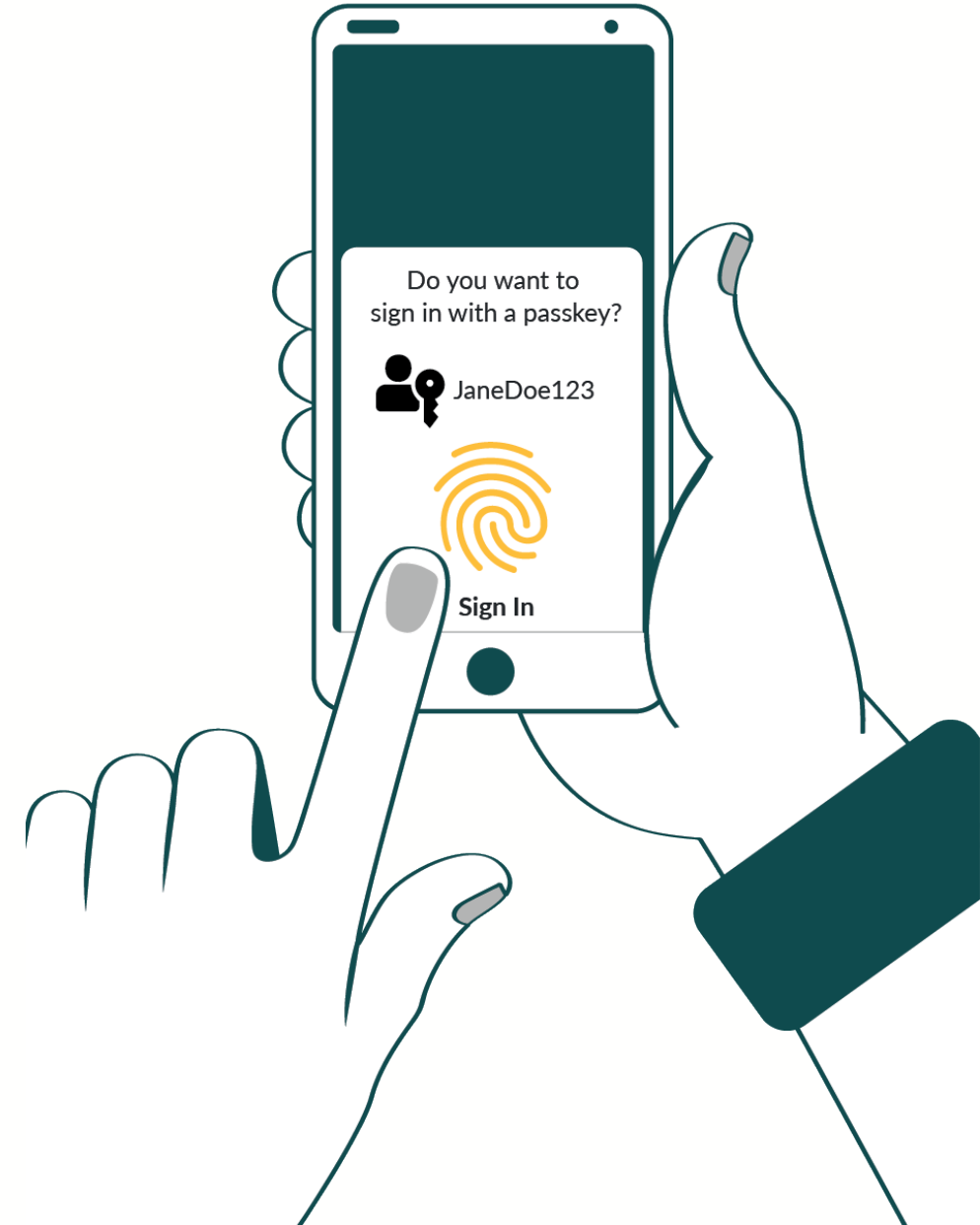
Passkey

/ˈpas, kē/

noun

A FIDO Authentication credential that provides passwordless sign-ins to online services.

A passkey may be synced across a secure cloud so that it's readily available on all of a user's devices, or it can be bound to a dedicated device such as a FIDO security key.



A bit deeper on new(er) terminology

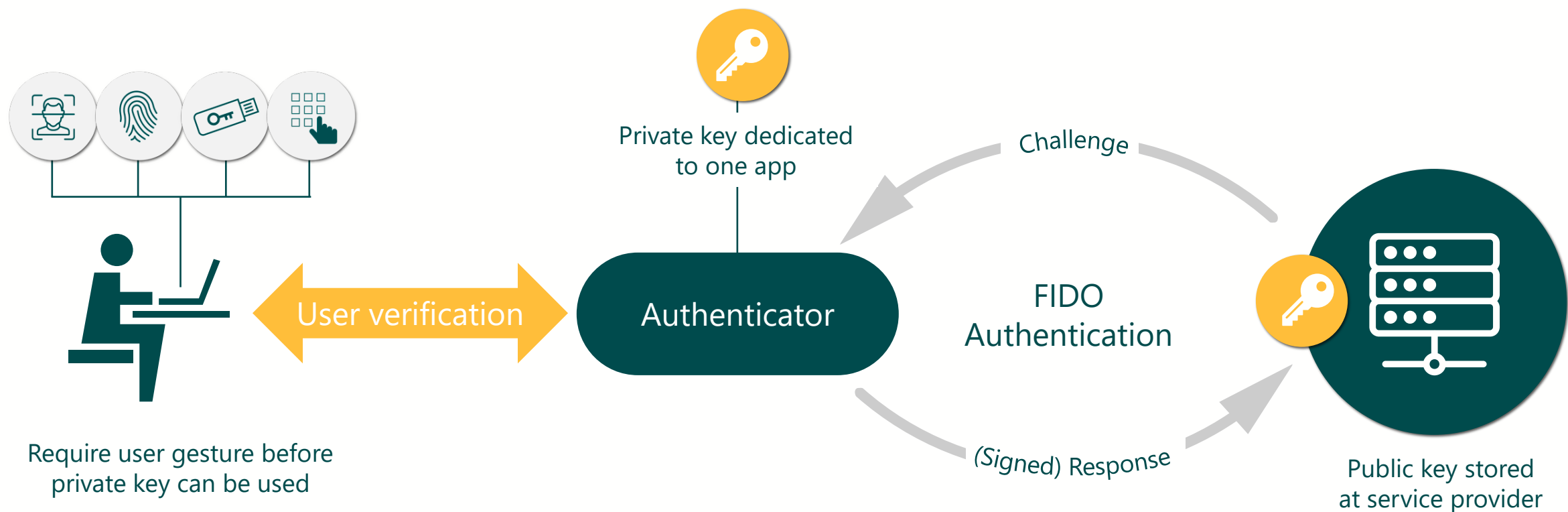
A **passkey** is any passwordless FIDO credential

- Raises the bar for both security and UX
- Is most *commonly* synchronized across a user's devices – but doesn't have to be

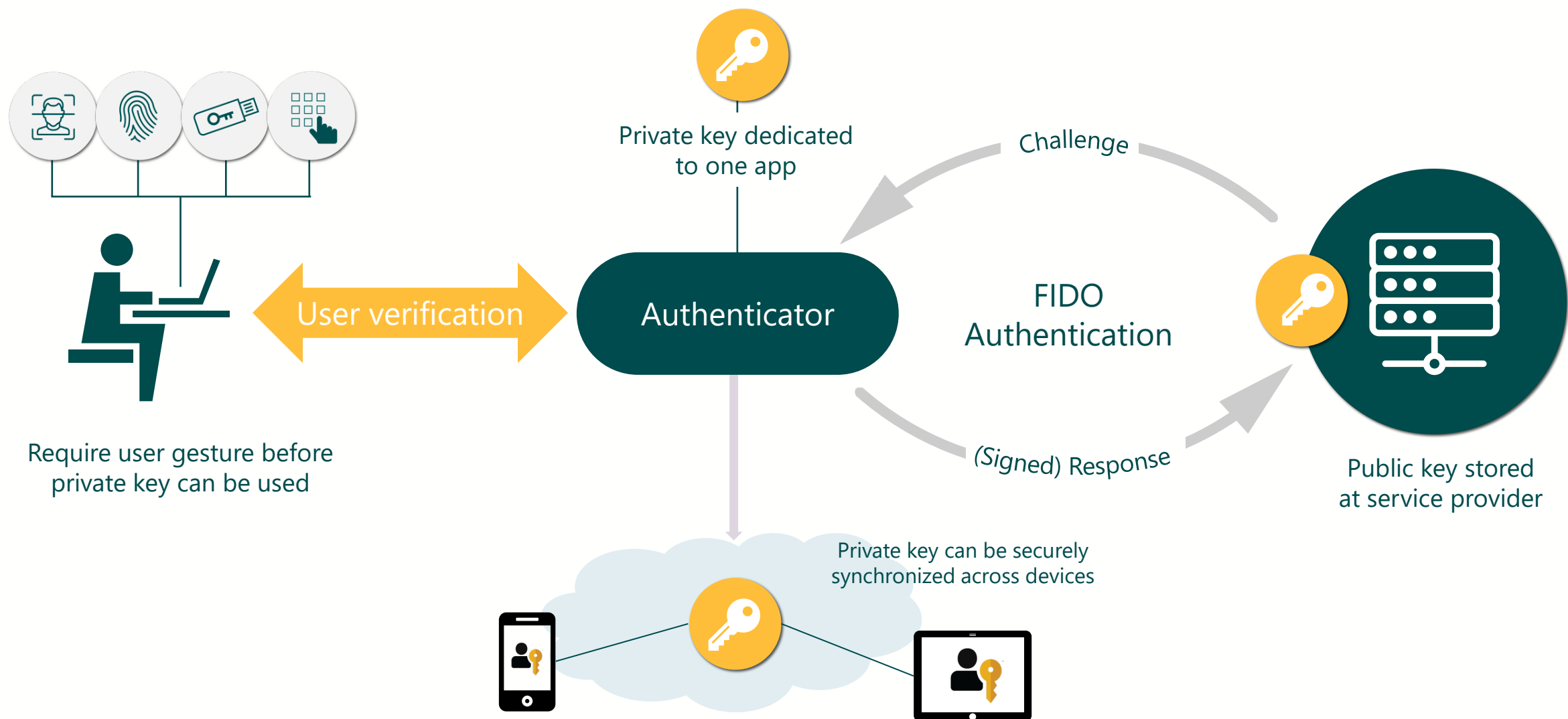
A **passkey provider** might be a platform/OS vendor, or 3rd-party software such as a password manager.

- Facilitates new device bootstrapping and simplifies account recovery
- Security of synced passkeys is the responsibility of the passkey provider
- Live passkey providers include Apple, Google, Dashlane, 1Password

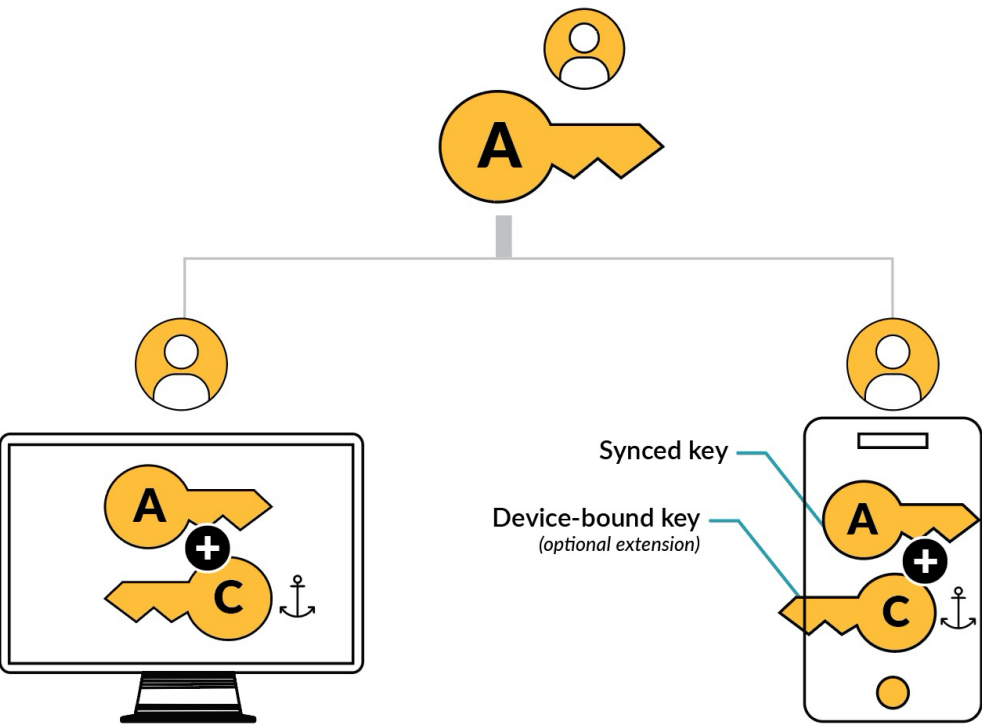
Same approach – with new syncing capabilities



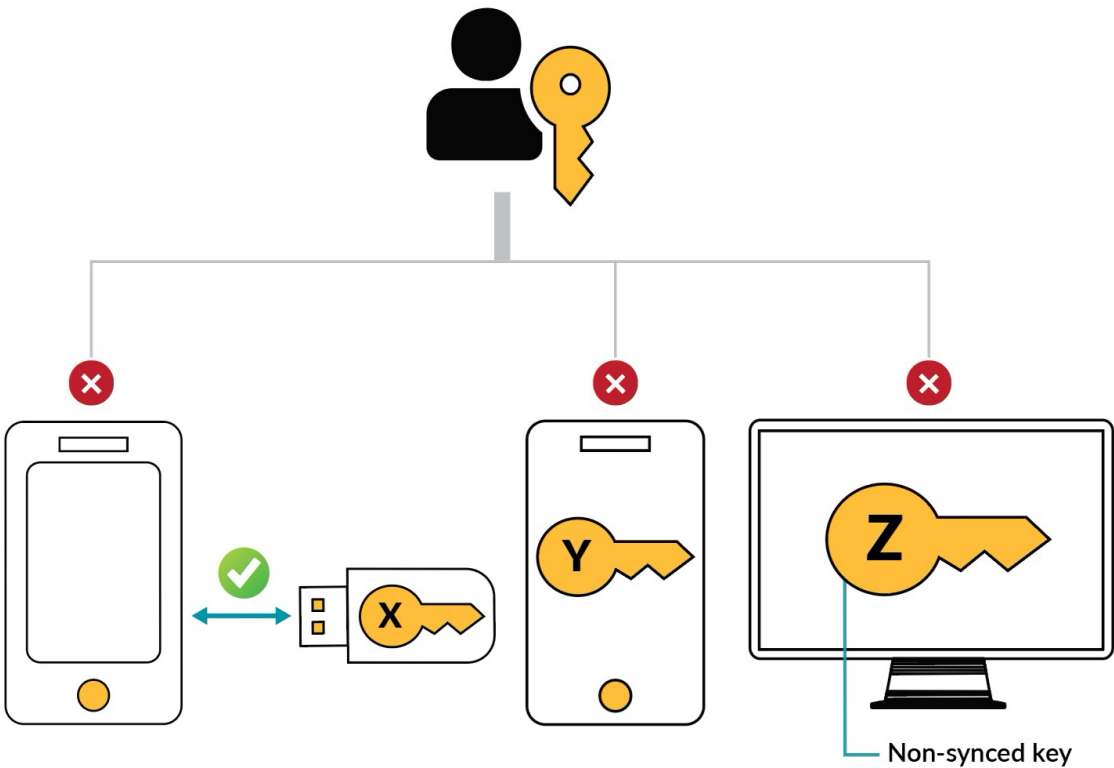
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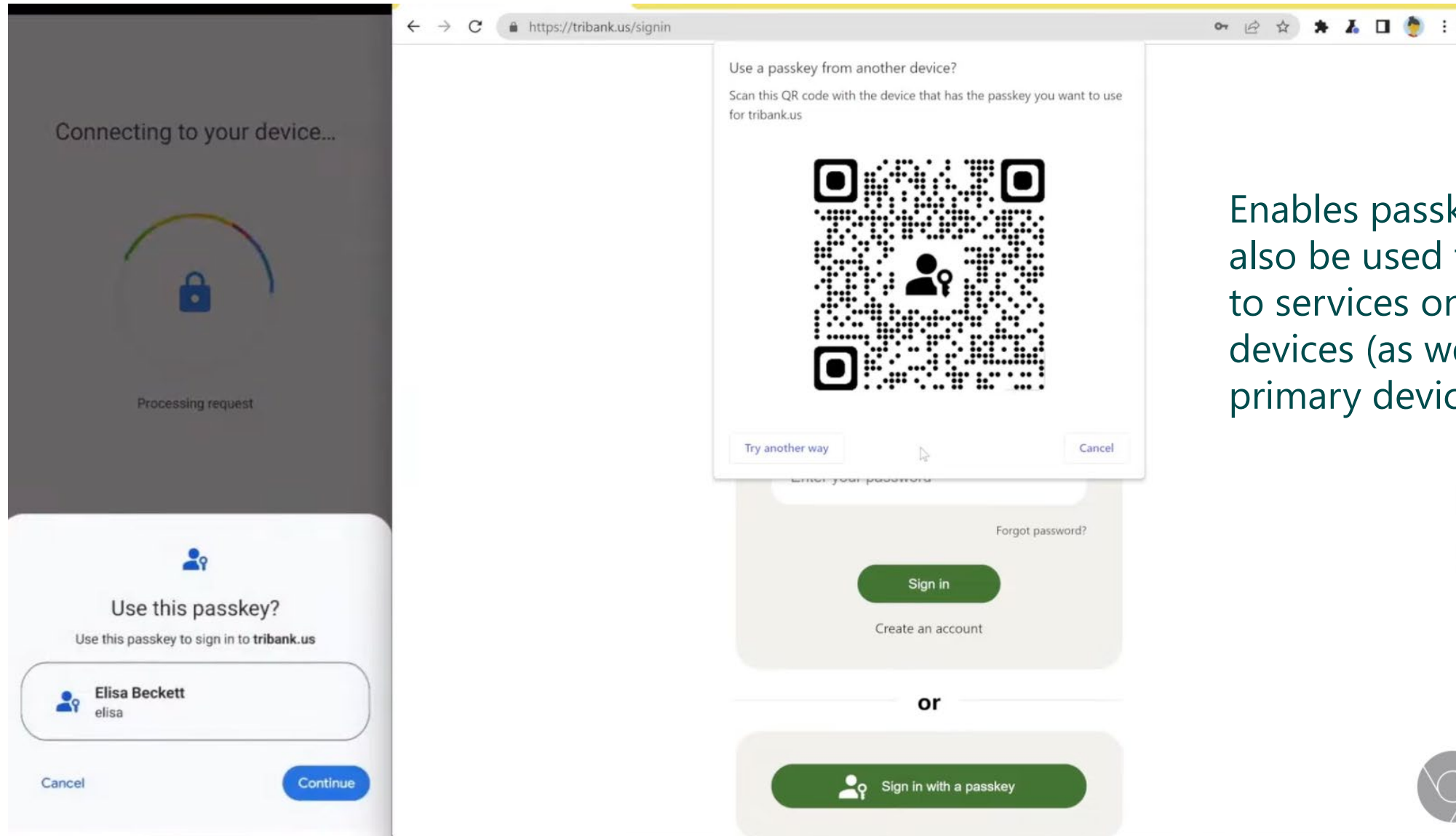
Synced passkeys



Device-bound passkeys

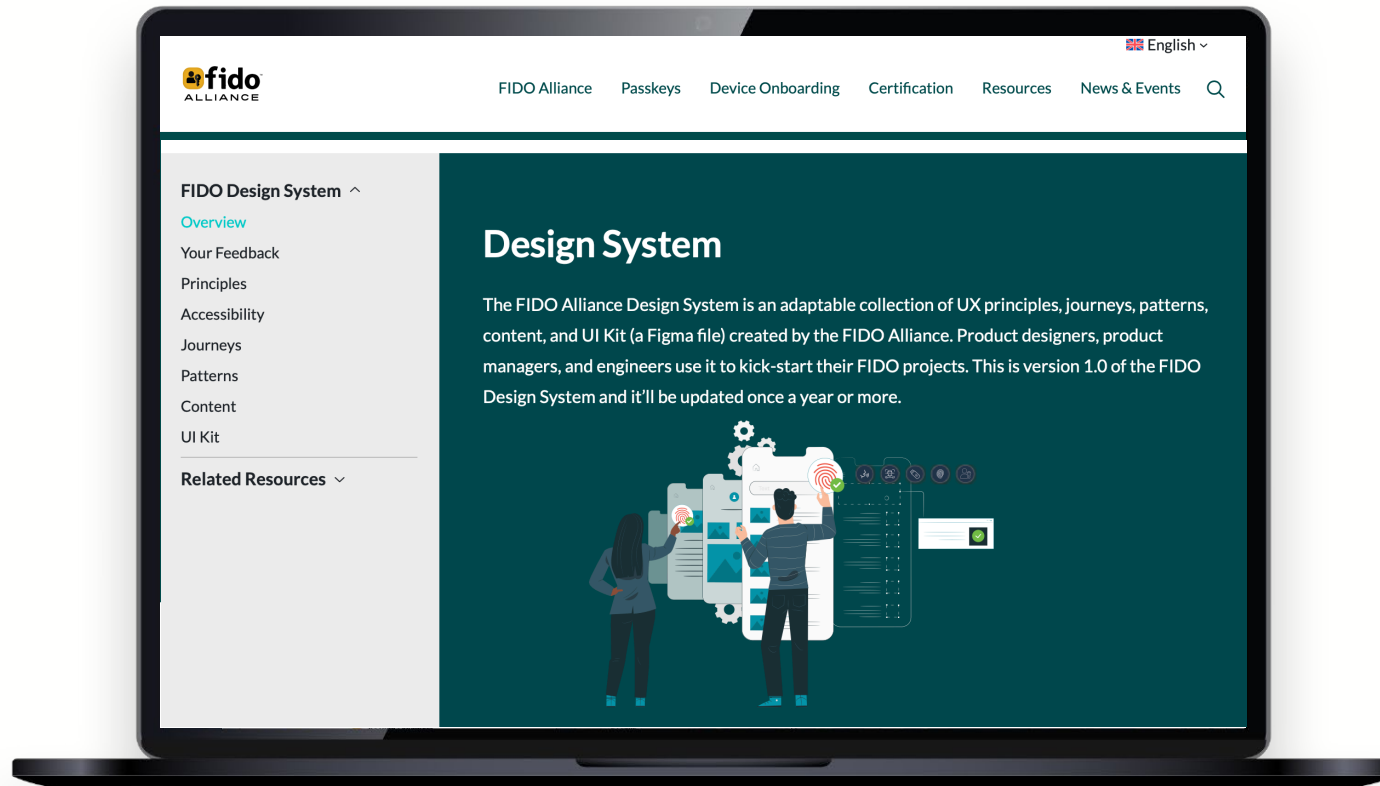


Cross-device authentication



Enables passkeys to be also be used to sign-in to services on nearby devices (as well as on primary device)

FIDO's Focus on Usability



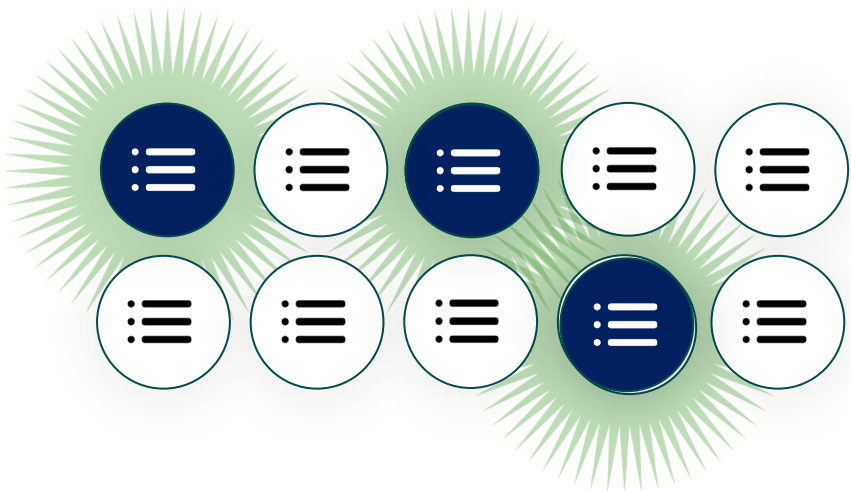
Available Now

- FIDO Design System
 - UX guidelines for passkeys, security keys, and device authenticators
- UI Kit

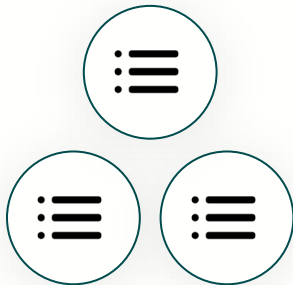
Coming soon:
Passkey Resource Center

UX Guidelines

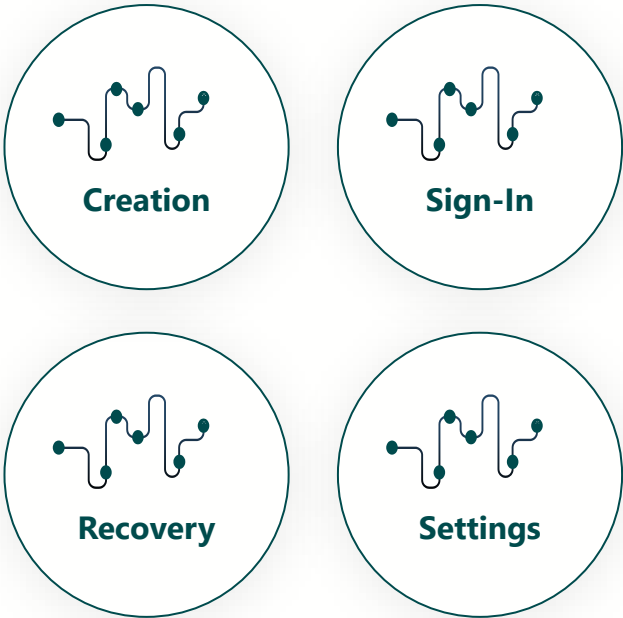
10 UX principles



3 content principles



4 user journeys

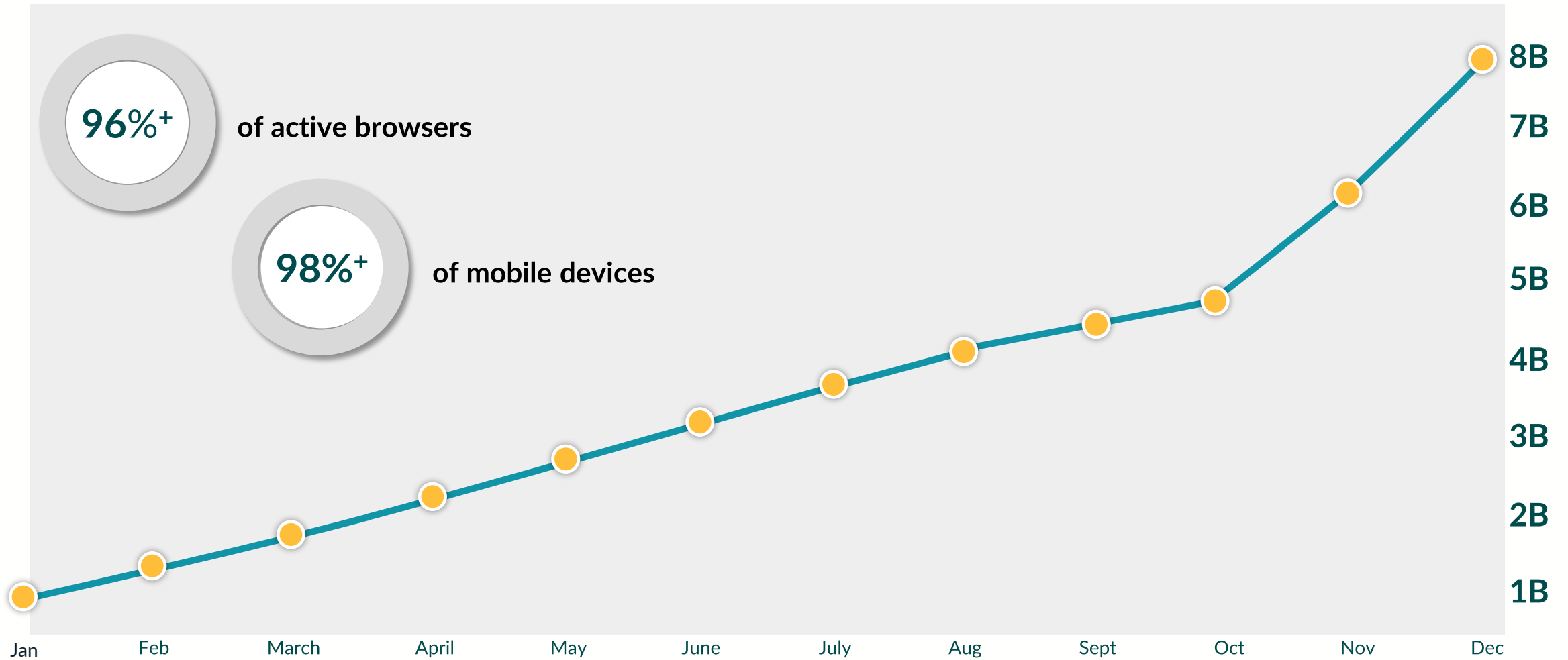


← View the UX Guidelines

Rapid adoption



of accounts with passkey support



Proven success



Within the first few months...

- 97% login success rate
- 14% eligible user adoption rate
- 2% reduction in SMS OTP login

mercari

- Sign-in success rate grew from 67.7% (SMS 2FA) to 82.5% -- over a **21% improvement**
- Authentication time decreased from 17s (SMS 2FA) to 4.4s – nearly **4x faster**

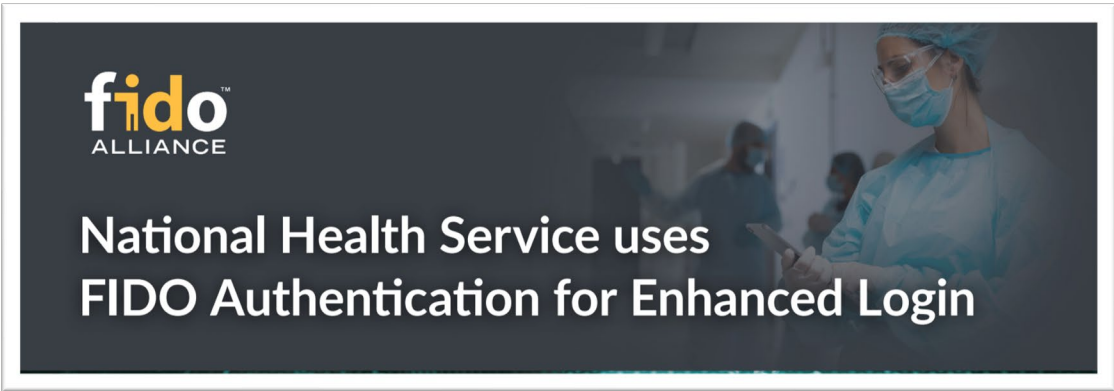
AIR NEW ZEALAND

- 30% opt-in in first 24 hours
- 4.7x improvement time to complete & improvement in success rate
- 50% reduction in abandonment rates
- Reduced account recovery calls and call center attacks

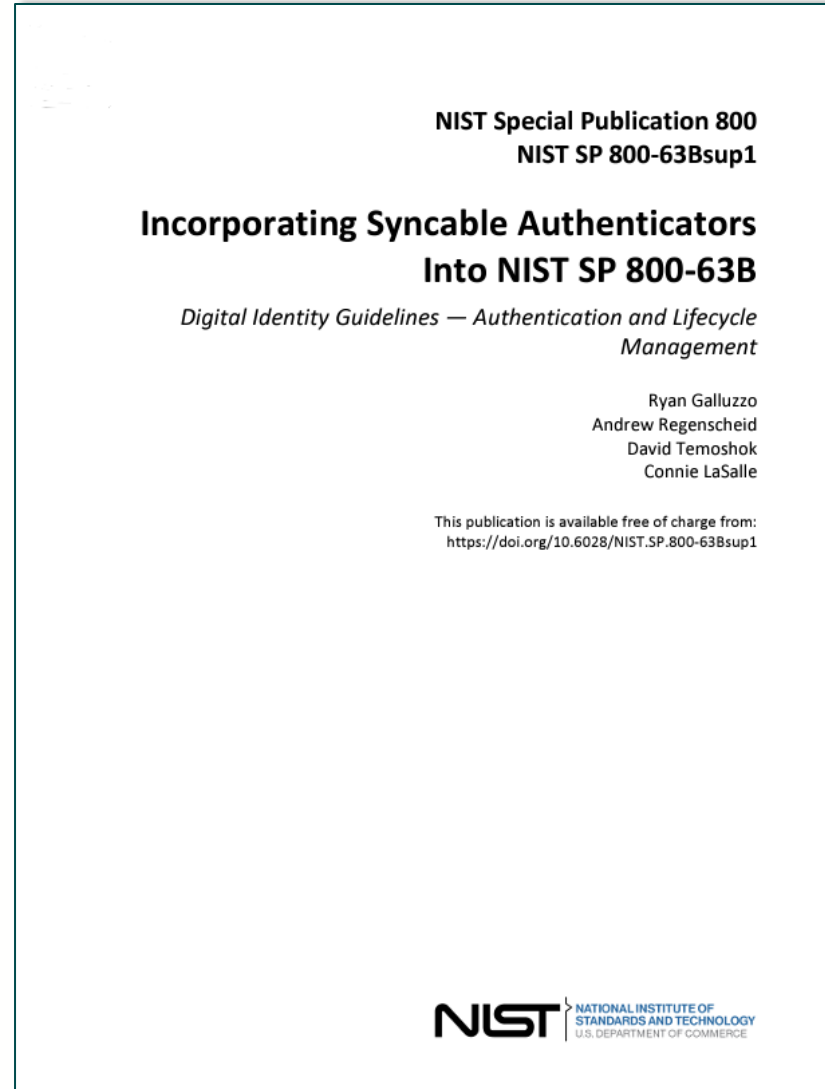


- 4x improvement in sign-in success rate (vs passwords)
- ½ the sign-in time

Government utilization of FIDO Authentication



Reframing the regulatory narrative



Stop checking a box for “MFA”...
... and start thinking about *phishing resistance* rather than “factors”

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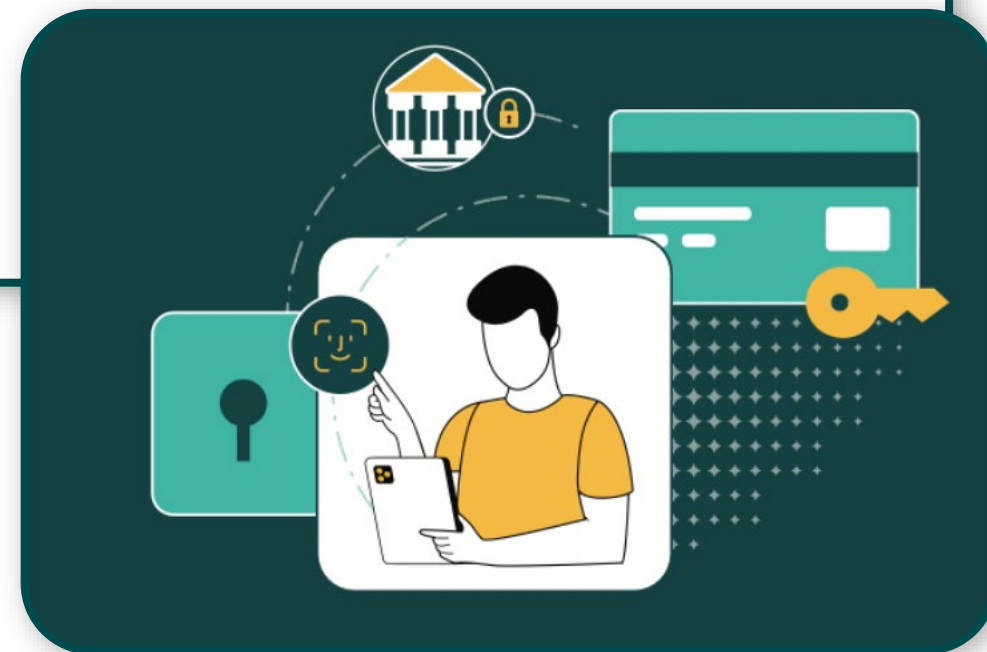
If you're using password + SMS OTP, passkeys are better

Stop checking a box for “MFA”...

... and start thinking about your business requirements

One size doesn't fit all – consider business , regulatory, and security requirements

- Pair with another factor
- Leverage risk signals
- Require device-bound passkey



Looking forward...

The Old Way: Every Part of the Online Account Lifecycle Susceptible to Attacks

Account Enrollment

KBA

Weak remote IDV systems
tricked by synthetic
documents and fabricated
biometrics



**Accounts created with
stolen or synthetic
identities**

Authentication

Passwords

Phishable MFA



**Account takeovers via
phishing, man in the
middle, credential stuffing
and other attacks**

Account Recovery/Reverification

Only as sound as
1 and 2!



**Major vector for
account takeover**

The New Way: advanced technologies for remote identity verification snuff out attacks

- Reliable and accurate document verification
- Biometric verification checks for liveness to identify spoofs
 - Photos of screens, 2D & 3D masks, image upload manipulation, etc.
- Biometric systems have advanced reliability presentation attack detection

Backed by FIDO Certification programs

Tested by accredited third party labs
Removes need for vendor “bake offs”

- Biometric Component Certification
- IDV Document Authenticity
- IDV Selfie & Face (coming soon)

The New Way: Securing Every Part of the Account Lifecycle

Account Enrollment

Strong remote IDV systems can detect synthetic documents and fabricated biometrics



Accounts created only for individuals with proven identity

Authentication

FIDO phishing-resistant authentication with passkeys



Strong security at every sign in

Account Recovery/Reverification

As sound as 1 and 2!



Accounts are NOT taken over through account recovery and re-verification methods

Questions?